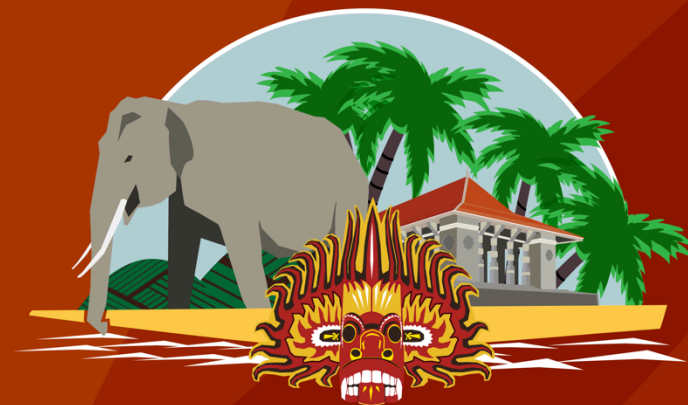


APNIC 42

APNIC whois data quality - whose responsibility?

George Kuo

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#apnic42

COLOMBO, SRI LANKA

28 September - 5 October 2016


What will you hear?

- Why again?
- What if we do nothing?
- How we can move forward

Last seen 1 March 2006, Perth

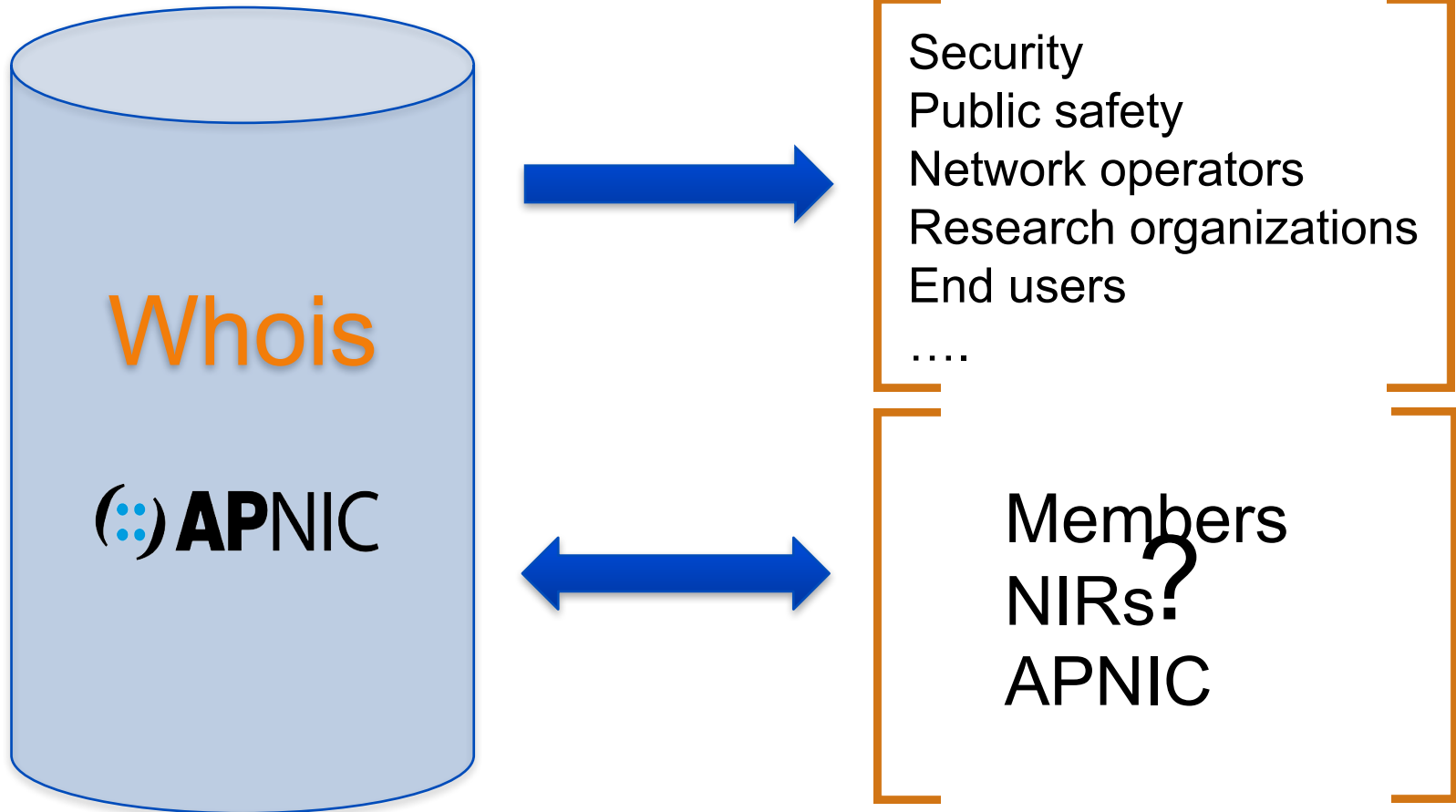
“...to examine developments in the operation of the APNIC Whois Database and to discuss related issues affecting registration practices, database security, specification of objects and database features.”

Database SIG Charter



**Whois data quality has
never been more
important!**

What's Whois to you?



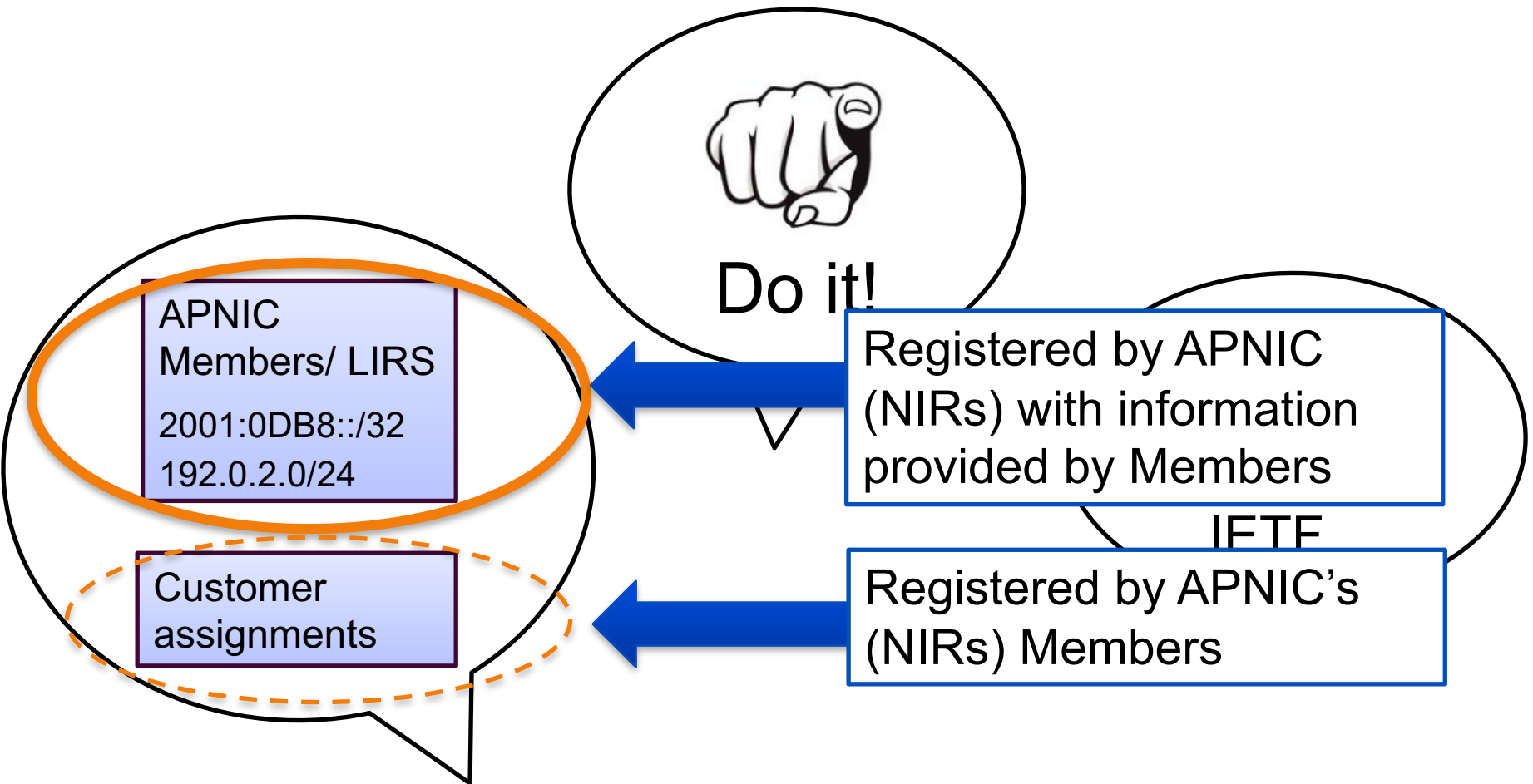
How does outdated data affect us?

- Confusion over resources custodianship
- Increased overhead for network troubleshooting
- Negative 'word of mouth'
 - Customer services, company reputation and community reputation
- Increasing invalid contact reporting
 - Over 100 reports monthly average
- Breach of membership agreement



We have work to do!

Discussion at the Policy SIG, APNIC 41



**But...the mailing list
discussion has stopped!**

Where do we go from here?

- Doing nothing is not an option
- Your contribution is essential
- Ongoing support by APNIC
 - Improvement for data update service
 - Community and Member engagement

Your contribution is essential

- Policy SIG is your forum. Please continue the discussion
- Help to raise the awareness. Talk to the people you know who are not here today
- Please make updates timely
- Give your feedback on APNIC's support

APNIC's support

- Whois data bulk update
- Invalid contact reporting
- Contact management
- Member outreach
- Hostmaster consultation
- Whois check support



MyAPNIC
new features

Future Services roadmap

- Whois version upgrade
- Changes to organization info syncs with organization object in whois
- Public API for data updates
- Online support for contact updates at membership renewal

Your feedback

- feedback@apnic.net
- Talk to APNIC staff at events face-to-face
- While we are in Colombo, see you at the Member Services lounge!

It is our collective responsibility!



Let's do it!

APNIC 42



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